

Les Grands Bains du Monétier benefits from a natural hot water spring at 44°C, used for relaxation and leisure within its aquatic complex. The rules for the use of the facilities and pools are intended to ensure safety, order, hygiene, and mutual respect within the establishment.

The facility consists of the following areas:

A reception hall, a boutique, a restaurant-bar with a terrace, an aesthetic care and massage area.

The "Grands Bains": indoor aquatic space with peripheral areas including a frigidarium, tepidarium, caldarium, hammam, jacuzzi, 60°C sauna, musical grotto, mineral pool, aquatic activity pool, bubble beds, warm marble benches, an outdoor aquatic area, and a solarium. (Maximum pool depth: 1.30m–1.40m)

Preamble: Payment of the entrance fee or admission to the establishment in any form constitutes acceptance of these rules. These rules are complemented by the general terms and conditions of sale, notably regarding access conditions to the aesthetic area. These Conditions are available on the website or upon simple request. The restaurant is independently managed, and its own rules apply.

ARTICLE 1: PURPOSE

Les Grands Bains du Monétier is accessible to anyone aged **at least 9 months**, only during public opening hours. Access times and access to the aforementioned areas may vary **depending on the age of the clients** (see below).

ARTICLE 2: PUBLIC ACCESS

Opening hours and rates are determined by management and validated by municipal decree. They are posted at the entrance of the establishment and communicated on the website.

Opening hours vary depending on the period and may be modified for attendance, commercial, technical, hygiene, or safety reasons.

Ticket sales stop 45 minutes before the closing of the establishment.

The facility is accessible **to persons with reduced mobility**. The installations are adapted but it is advised to be accompanied by a capable person to easily participate in certain activities.

Management reserves the right to refuse access to anyone under the influence of alcohol or drugs, or whose behavior, health condition, or attire could harm safety, hygiene, the interests, or reputation of the center.

Access to aquatic areas is valid for a limited time. The usage time starts after passing through the automatic entrance turnstile, **thus shower and locker room time is included in the access time**. Any user leaving the establishment, even briefly, must pay a new entrance fee: **exit is final**. Any overtime will be charged at the applicable rate.

General prohibitions

Throughout the establishment, it is strictly forbidden:

- To smoke or vape (except on the restaurant terrace),
- To bring or consume food and drinks on site,
- To bring any dangerous and/or sharp objects,
- To bring any equipment that could disturb the public (radios or noisy instruments),
- To post notices without management's consent,
- To enter private and technical areas,

- To circulate with bikes, rollers, skates, or other wheeled devices.

ARTICLE 3: RULES OF CONDUCT

For everyone's well-being, clients must respect the quiet atmosphere throughout the establishment.

Tolerance is applied during time slots reserved for families, called "matins récré" (recreational mornings). During these events, the tranquility of the experience cannot be guaranteed to all clients.

Every client commits at all times **to correct behavior and language** towards everyone and to foster relationships based on mutual respect.

Any verbal or physical aggression against staff or other clients will be severely sanctioned and may result in legal action.

Any breach of the code of conduct may lead to immediate expulsion from the center without compensation or refund.

Before the locker rooms, clients must be fully dressed. They may not arrive or leave wearing only swimsuits, towels, bare chest, or bare feet.

Staff and management reserve the right to refuse or expel anyone behaving indecently. Such persons will not be entitled to any refund or compensation and will be barred from future access to the center.

To preserve individual freedom rights, photography and filming within the establishment are prohibited.

ARTICLE 4: HYGIENE RULES

Before entering aquatic and aesthetic areas, it is mandatory to:

- **Take a full soap shower,**
- Use the disinfectant **footbaths**, their use for any other purpose is forbidden,
- **Tie up long hair,**
- **Wear a clean swimsuit** (this attire cannot be worn outside swimming areas).

Accepted swimwear includes swim briefs, swim boxers, one-piece or two-piece swimsuits.

Swim shorts or underwear are not allowed, even under authorized swimwear. Loose-fitting or full-body swimwear such as burkinis are strictly forbidden.

Any non-compliant attire will be refused and may result in immediate expulsion from the aquatic area without compensation or refund.

Use of soap, oils, and other body care products outside showers is not allowed.

Clients must ensure not to harm the cleanliness of the establishment, especially in locker rooms, lockers/cabinets, showers, pool decks, restrooms, and passage areas.

ARTICLE 5: AQUATIC AREAS AND SURROUNDINGS

The pools are supervised by certified lifeguards (MNS) authorized to take all necessary measures to ensure safety.

Risks and contraindications: In general, access to the pools is strongly discouraged for people with cardiac, vascular, or circulatory problems. Users are advised to exercise caution and consult a doctor before any activity. Anyone who may have a medical reaction during swimming (epileptic, asthmatic, or other) must inform a lifeguard. It is particularly noted that the light effects in the musical grotto are not recommended for people with photosensitive epilepsy. Pregnant women are invited to seek advice from health personnel depending on their pregnancy and may request additional information at reception or from the lifeguards.

Water monitoring: Different types of water available to users are treated and monitored daily by the establishment's staff. Pool water analysis is performed at least once a month by a regional accredited hygiene

laboratory. Results are posted at the entrance.

In case of thunderstorm or risk thereof, evacuation of outdoor areas may be requested by the lifeguards. Everyone must respect essential safety rules and be aware of emergency evacuation plans. Anyone noticing imminent danger must immediately notify the staff.

Able-bodied persons must not use disabled access (the adapted stairs have high steps).

It is strictly forbidden to:

- Shout or speak loudly (A tolerance is applied during time slots reserved for families called "matins récré" (recreational mornings).
- Run, push, jump, dive, splash,
- Climb on walls or bubble benches,
- Simulate fainting or drowning,
- Practice static or dynamic apnea,
- Chew gum or spit,
- Use the pools as toilets,
- Be nude in public areas,
- Engage in intimate acts.

It is forbidden to bring into or keep on you in the aquatic area:

- Mobile phones, tablets, audio/video players, or any electronic devices even if waterproof,
- Bags, towels, shoes/flip-flops (lockers are available at pool entrances),
- Street clothes or any non-compliant attire (see above),
- Food and any type of container, especially glass.
- Use of snorkels, fins, balls, floats, pool noodles, boards, boats, air mattresses, or other toys not provided by the establishment is prohibited.

ARTICLE 6: USE OF HAMMAMS AND SAUNAS

Use of saunas and hammams **is discouraged for people with heart problems, minors, and pregnant women.** These areas are not nudist zones.

Children under 15 are not allowed in the hammam or 60°C sauna. Total silence must be respected for everyone's comfort.

It is recommended not to stay more than 20 minutes without rehydrating.

Wearing jewelry, glasses, or contact lenses is prohibited as humidity and heat may damage them or cause burns. After the session, a shower is mandatory before returning to the pools.

In the sauna:

Use of perfumes or essential oils and pouring water on hot stones by users is forbidden to protect equipment and for safety reasons. Automated, regular water supply is provided.

The hammam must be used without towels due to humidity. Cleaning materials are available to rinse your seat after use for hygiene.

ARTICLE 7: SPECIAL PROVISIONS FOR MINORS

Les Grands Bains reserve the right to limit access to children under 14 during certain time slots as indicated on their website www.lesgrandsbainsdumonetier.fr.

Customers are informed that:

- **Children under 9 months** are not allowed in swimming areas; proof of age will be required. Without it, admission may be refused.
- Minors are allowed in the Grands Bains area.

- Minors under 16 must be accompanied by an adult (+18), with a limit of 3 minors per adult (Except for groups supervised by child professionals as defined by the Public Health Code)
- **Children under 3** may enjoy the Grands Bains area only until 12 p.m.
- **Children under 15** are not admitted to the hammam or 60°C sauna.
- Access to aquagym and other aquatic activities **is allowed from age 12 onwards**.

Supervision of minors:

Each minor is under the responsibility of the accompanying adult in swimwear, who must supervise them at all times on the poolside, in the pools, locker rooms, showers, toilets, and throughout the building.

The presence of lifeguards does not relieve the responsible adults of their duty towards the minors.

ARTICLE 8: CAPACITY

For safety reasons, access to the pools will be prohibited when the Maximum Instantaneous Attendance (MIA) of 650 people is reached.

ARTICLE 9: CLOSING TIME

The Grands Bains areas must be vacated at least 15 minutes before the official closing time. Customers are invited to leave all communal spaces upon staff request.

ARTICLE 10: GROUPS

Booking is mandatory for groups of more than 15 people; otherwise, access is not guaranteed and no discount will be granted (see general terms and conditions).

Each group (professional or not) must appoint a responsible person who guarantees respect for the rules by all group members. Failure to comply may result in collective expulsion.

If not done in advance, a group form will be provided at reception. Any elements affecting surveillance and safety conditions for group members, the public, or staff must be listed on this form.

The completed form must be given to the lifeguards upon arrival.

Groups with minors and people requiring special care:

The supervision ratio of children and disabled persons, according to their age and health condition, is the responsibility of the group leader, in compliance with applicable laws and regulations. The establishment's staff do not count towards the group's supervision ratio. **Supervisors must be in the water** with their group.

ARTICLE 11: RESPONSIBILITIES

Lockers and changing rooms:

Lockers provided at the entrance do not imply any surveillance obligation. The same applies to lockers in the changing rooms. Clients are responsible for locking their locker, checking it is secured, and keeping the "locker bracelet" with them. In case of loss, clients should notify staff to enable quick intervention and reduce theft risk. It is also advised to remember the locker number and store valuables (jewelry, watches, phones) inside.

Water damage:

The waters of Monétier les Bains are naturally warm and mineralized. Clients are informed that heat and water composition may damage certain materials. Management is not liable for damage to glasses, watches, jewelry, swimsuits, or other personal belongings.

Damages and vandalism:

Any damage caused to facilities, equipment, or fittings will be charged to the perpetrator or their legal representative. Management reserves the right to take legal action.

ARTICLE 12: VIDEO SURVEILLANCE

The establishment is equipped with video surveillance (Prefectural Declaration). Cameras discreetly monitor your safety continuously. Any requests should be directed to the Director – Les Grands Bains – Route des Bains – 05220 MONETIER LES BAINS.

ARTICLE 13: CONCLUSION AND COMPLIANCE WITH RULES

The internal regulations are an integral part of the Surveillance and Rescue Organization Plan (P.O.S.S.) implemented at the establishment.

This plan is available upon request. An excerpt is displayed publicly.

The Grands Bains staff, gendarmerie, and municipal police are each responsible for enforcing these rules.

Done at Monétier les Bains, on 27/11/2024